

# Job Title:

# Security Personnel at the Springs Market

Load-in: 7 AM - 9 AM

**Event Hours**: 9 AM - 3 PM

Load-out: 3 PM - 5 PM

Location: 8098 N Nebraska Ave, Tampa, FL 33604

## **Job Summary:**

The Security Personnel at the Springs Market is responsible for ensuring the safety and security of all vendors,

customers, and property during market hours. This role involves monitoring activities, preventing incidents, and responding to emergencies to maintain a safe and welcoming environment for everyone.

## **Key Responsibilities:**

# 1. Monitoring and Surveillance:

- Regularly patrol the market premises, including vendor areas, customer gathering spots, and entry/exit points.
- Monitor surveillance cameras and security systems to identify any suspicious activities or security breaches.

#### 2. Access Control:

- Manage the entry and exit of vendors, customers, and delivery personnel, ensuring that only authorized individuals access restricted areas.
- Check vendor permits and credentials to ensure compliance with market regulations.

## 3. Incident Response:

- Respond promptly to any incidents or emergencies, including medical situations, theft, or disturbances.
- Conduct investigations of incidents, gathering evidence and statements as necessary.

#### 4. Customer Assistance:

- Provide assistance to customers and vendors as needed, answering questions and directing them to appropriate resources.
- Help maintain a positive atmosphere by addressing any conflicts or disputes amicably and professionally.

## 5. Emergency Preparedness:

- Be familiar with emergency procedures, including evacuation plans, fire safety protocols, and first aid response.
- Conduct regular drills and training sessions to ensure readiness for potential emergencies.

## 6. Report Writing:

- Maintain accurate records of security incidents, activities, and observations throughout the market hours.
- Prepare detailed reports for management regarding incidents or concerns that arise during the market.

### 7. Collaboration with Local Authorities:

- Work in cooperation with the Tampa Police Department and local law enforcement as needed to enhance safety and security measures.
- Report any criminal activities or significant disturbances to law enforcement for further action.

## 8. Health and Safety Compliance:

- Ensure compliance with health and safety regulations, particularly in relation to crowd control and vendor operations.
- Monitor adherence to any COVID-19 safety protocols or other health guidelines as mandated.

## 9. Customer Engagement:

- Foster positive relationships with vendors and customers to enhance their overall market experience.
- Participate in community-building activities that promote safety and security within the market.

## 10. Training and Development:

- Attend ongoing training sessions to stay updated on security best practices and market policies.
- Participate in workshops or seminars to enhance skills related to conflict resolution, emergency response, and customer service.

### **Qualifications:**

- Previous experience in security, law enforcement, or a related field preferred.
- Strong observational and communication skills.
- Ability to remain calm under pressure and handle emergency situations effectively.
- Knowledge of basic first aid and CPR techniques.

- Flexibility to work weekends and holidays, as required by market operations.

For groups or organizations interested in offering parking management opportunities, please contact us at [thespringsmarket@gmail.com] with "Security personal" in the subject line.